

CATEGORY KEYS FOR 2004 HUMAN RESOURCE DIRECTORY

Abuse (Excluding Substance Abuse)  
Adult Services (Excluding Family Services)  
Blind, Services For  
Business Training  
Children Services  
Clothing  
Community Awareness (Education & Prevention Programs)  
Counseling  
Crisis Services (Available 24 Hours)  
Cultural Diversity Issues  
Day Care (Children, Youth & Adult)  
Dental Services  
Disabled (See Handicapped)  
Education (Applies Only To Institutions Of Learning)  
Emergency Assistance  
Employment Services  
Environmental Services  
Family Services  
Financial Assistance  
Financial Management  
Food  
Gambling Issues  
Grief Services  
Handicapped/Disabled  
Health Services (Excluding Mental Health Services)  
Hispanic Services (See Immigrant Services)  
Hotline Information (Toll Free)  
Housing Assistance (Shelter & Financial)  
Human Rights  
Immigrant Services  
Information & Referral Services  
Insurance Information  
Interpreting Services  
Legal Services  
Literacy Services  
Medical Services (See Health Services)  
Mental Health Services  
Migrant Services (Also See Immigrant Services)  
Military – Active Duty (Excluding Veterans)  
Pregnancy Services  
Prenatal Services  
Recreation (Including Summer Programs)  
Refugee Services  
Senior Services (Ages 60 +)  
Substance Abuse (Alcohol, Drugs)  
Support Groups  
Support Services (Excluding Support Groups)  
Tax Assistance Services  
Translating Services (See Interpreting Services)  
Transportation (Including Medical)  
Utility Assistance (Heat, Telephone & Electricity)  
Veterans – Discharged (Excluding Active Military)  
Volunteer Opportunities  
Youth Services

**ABUSE (EXCLUDING SUBSTANCE ABUSE)**

<b>Child Abuse Prevention Services</b>	<b>28</b>
<b>Child and Dependent Adult Abuse Reporting</b>	<b>29</b>
<b>Child Help USA</b>	<b>30</b>
<b>Children &amp; Families of Iowa</b>	<b>32</b>
<b>Department of Human Services (DHS), Marshall County</b>	<b>41</b>
<b>Domestic Violence Alternatives/Sexual Assault Center</b>	<b>43</b>
<b>Iowa Department of Elder Affairs</b>	<b>66</b>
<b>Judicial Advocate – Mental Health</b>	<b>74</b>

**ADULT SERVICES (EXCLUDING FAMILY SERVICES)**

<b>Alzheimer’s Association, Greater Iowa Chapter</b>	<b>04</b>
<b>Amanda the Panda</b>	<b>05</b>
<b>Association for Retarded Citizens (ARC)</b>	<b>11</b>
<b>Breast &amp; Cervical Cancer Early Detection Program (BCCEDP)</b>	<b>18</b>
<b>Cancer Support Group/Patient Resource Center (Marshalltown)</b>	<b>22</b>
<b>Career Development Center – Marshall County</b>	<b>23</b>
<b>Center Associates</b>	<b>26</b>
<b>CIRSI (Central Iowa Residential Services, Inc.)</b>	<b>33</b>
<b>Consumer Credit Counseling Services of NE Iowa, Inc.</b>	<b>38</b>
<b>Dental Clinic, Marshalltown Community College</b>	<b>40</b>
<b>Department of Human Services (DHS), Marshall County</b>	<b>41</b>
<b>Easter Seals of Iowa</b>	<b>45</b>
<b>Father for Equal Rights</b>	<b>47</b>
<b>Foster Grandparent Program</b>	<b>57</b>
<b>General Assistance, Marshall County</b>	<b>52</b>
<b>Hawkeye Valley Area Agency on Aging –Marshall County Senior Citizens Center</b>	<b>55</b>
<b>Home Care Plus, MMSC</b>	<b>58</b>
<b>Housing Department – Rent Assistance Program</b>	<b>60</b>
<b>Individualized Resource Program</b>	<b>63</b>
<b>Insurance Division of Iowa</b>	<b>64</b>
<b>Iowa Department of Elder Affairs</b>	<b>66</b>
<b>Iowa Valley Continuing Education</b>	<b>71</b>
<b>Judicial Advocate Mental Health, Marshall County</b>	<b>74</b>
<b>Marshall County Community Services</b>	<b>80</b>
<b>Meals on Wheels</b>	<b>87</b>
<b>SHIIP (Senior Health Insurance Information Program)</b>	<b>106</b>
<b>Social Security Administration, Marshall County</b>	<b>107</b>
<b>Vocational Rehabilitation, Division of</b>	<b>115</b>
<b>Women’s Health &amp; Education Center</b>	<b>118</b>

**BLIND, SERVICES FOR**

<b>Blind, American Foundation for the</b>	<b>14</b>
<b>Blind, Iowa Department for the</b>	<b>15</b>
<b>Blindness, National Society to Prevent</b>	<b>15</b>

## **BUSINESS TRAINING**

Iowa Valley Community College District	70
Iowa Valley Education and Training Center	72
Marshalltown Community College (MCC)	81
SATUCI (Substance Abuse Treatment Unit of Central Iowa)	105
Workforce Investment Training Programs (formerly JTPA)	119

## **CHILDREN SERVICES**

Amanda the Panda	05
Area Education Agency 267	09
Big Brothers/Big Sisters of Marshall County	13
Camp Fire USA	20
Caring Program for Children	25
Central Iowa SAFEKIDS Coalition	27
Child Health Specialty Clinics	30
Childhood Cancer – Candlelighters	31
Childhood Lead Poisoning & Prevention	31
Children & Families of Iowa	32
CIRSI (Central Iowa Residential Services, Inc.)	33
Community Y of Marshalltown	36
Dental Clinic, Marshalltown Community College	40
Department of Human Services (DHS), Marshall County	41
Domestic Violence Alternatives/Sexual Assault Center	43
Easter Seals of Iowa	45
Foster Grandparent Program	51
GMG Elementary School	53
Hawk – I (Insurance Program)	51
Head Start (See MICA)	
Home Care Plus, MMSC	58
Lutheran Services of Iowa	78
Make-A-Wish Foundation of Iowa	79
Marshall County Child Care Services	80
Marshalltown Community School District	82
Marshalltown Public Library	85
Marshalltown School Dental Program	86
Marshalltown Youth Foundation	87
MICA (Mid-Iowa Community Action) Family Development Center	89
Primary Health, Inc.	97
Quakerdale of Marshalltown	99
West Marshall Community School	117
Women, Infants & Children Program (See MICA)	

## **CLOTHING**

Caring Center	24
Helping Hands Furniture & Clothing Closet	56
Proteus, Inc.	98
Salvation Army	104

**COMMUNITY AWARENESS (EDUCATION & PREVENTION PROGRAMS)**

<b>Alzheimer’s Association, Greater Iowa Chapter</b>	<b>04</b>
<b>Alzheimer’s Support Group</b>	<b>05</b>
<b>American Red Cross, Iowa Rivers Chapter</b>	<b>08</b>
<b>Big Brothers/Big Sister of Marshall County</b>	<b>13</b>
<b>Camp Fire US</b>	<b>20</b>
<b>Cancer Society, American</b>	<b>22</b>
<b>Cancer Support Group/Patient Resource Center (Marshalltown)</b>	<b>22</b>
<b>Center Associates</b>	<b>26</b>
<b>Central Iowa Art Association</b>	<b>26</b>
<b>Central Iowa SAFEKIDS Coalition</b>	<b>27</b>
<b>Cerebral Palsy Association</b>	<b>28</b>
<b>Child Abuse Prevention Services</b>	<b>28</b>
<b>Community Service Network (CSN)</b>	<b>35</b>
<b>Community Y of Marshalltown</b>	<b>36</b>
<b>Compassionate Friends, Inc.</b>	<b>37</b>
<b>Emergency Management Agency, Marshall County</b>	<b>46</b>
<b>Hawk-I Outreach (Healthy and Well Kids in Iowa) Insurance Program</b>	<b>54</b>
<b>Home Care Plus, MMSC</b>	<b>58</b>
<b>Huntington’s Disease Society of America – Iowa Chapter</b>	<b>61</b>
<b>Iowa Department of Public Health</b>	<b>67</b>
<b>Iowa State University Extension – Marshall County</b>	<b>69</b>
<b>Iowa Substance Abuse Information Center</b>	<b>70</b>
<b>Iowa Valley Community College District</b>	<b>70</b>
<b>Iowa Valley Continuing Education</b>	<b>71</b>
<b>Kidney Foundation of Iowa, National</b>	<b>75</b>
<b>March of Dimes</b>	<b>79</b>
<b>Marshalltown Community School District</b>	<b>82</b>
<b>Marshalltown High School Conflict Managers</b>	<b>83</b>
<b>Marshalltown School Dental Program</b>	<b>86</b>
<b>Marshalltown Youth Foundation</b>	<b>87</b>
<b>MICA (Mid-Iowa Community Action) Family Development Center</b>	<b>89</b>
<b>Multiple Sclerosis Society, National – Iowa Chapter</b>	<b>90</b>
<b>Multiple Sclerosis Support Group</b>	<b>91</b>
<b>National Brain Tumor Foundation</b>	<b>92</b>
<b>Quakerdale of Marshalltown</b>	<b>99</b>
<b>SATUCI (Substance Abuse Treatment Unit of Central Iowa)</b>	<b>105</b>
<b>Step I &amp; Step II: Effective Parenting/Teen Parent Program</b>	<b>108</b>
<b>Stroke Education &amp; Support Group</b>	<b>110</b>
<b>United Way, Marshalltown Area</b>	<b>113</b>
<b>Women’s Health &amp; Education Center</b>	<b>118</b>
<b>Youth &amp; Violence Committee, Inc., Marshall County</b>	<b>120</b>
<b>Youth &amp; Shelter Services of Marshall County</b>	<b>121</b>

**COUNSELING**

<b>Amanda the Panda</b>	<b>05</b>
<b>Boy Scouts of America, Mid-Iowa Council</b>	<b>17</b>
<b>Caring Connection</b>	<b>24</b>
<b>Catholic Charities, Diocese of Des Moines, Iowa</b>	<b>25</b>
<b>Center Associates</b>	<b>26</b>

<b>Children &amp; Families of Iowa</b>	<b>32</b>
<b>Compassionate Friends, Inc.</b>	<b>37</b>
<b>Consumer Credit Counseling Services of NE Iowa, Inc.</b>	<b>38</b>
<b>Domestic Violence Alternatives/Sexual Assault Center</b>	<b>43</b>
<b>Iowa Concern Hotline</b>	<b>66</b>
<b>Lutheran Services in Iowa</b>	<b>78</b>
<b>Marshall County Community Services</b>	<b>80</b>
<b>Marshalltown Community School District</b>	<b>82</b>
<b>Marshalltown High School Conflict Managers</b>	<b>83</b>
<b>Marshalltown High School Support Groups</b>	<b>83</b>
<b>Nineline</b>	<b>94</b>
<b>Quakerdale of Marshalltown</b>	<b>99</b>
<b>West Marshall Community Schools</b>	<b>117</b>
<b>Youth &amp; Shelter Services of Marshall County</b>	<b>121</b>

**CRISIS (SERVICES AVAILABLE 24 HOURS)**

<b>American Red Cross, Iowa Rivers Chapter</b>	<b>08</b>
<b>Center Associates</b>	<b>26</b>
<b>Child Abuse Prevention Services</b>	<b>28</b>
<b>Children &amp; Families of Iowa</b>	<b>32</b>
<b>CIRSI (Central Iowa Residential Services, Inc.)</b>	<b>33</b>
<b>Domestic Violence Alternatives/Sexual Assault Center</b>	<b>43</b>
<b>Fire Department, Marshalltown</b>	<b>49</b>
<b>Hospice, Iowa River</b>	<b>59</b>
<b>Huntington’s Disease Society of America – Iowa Chapter</b>	<b>61</b>
<b>Judicial Advocate Mental Health, Marshall County</b>	<b>74</b>
<b>Nineline</b>	<b>94</b>
<b>Poison Center, Iowa</b>	<b>96</b>
<b>Youth &amp; Shelter Services of Marshall County</b>	<b>121</b>

**CULTURAL DIVERSITY ISSUES**

<b>Blink or Link</b>	<b>16</b>
<b>Community Y of Marshalltown</b>	<b>36</b>
<b>Hispanic Ministry – St. Mary’s Catholic Church</b>	<b>57</b>
<b>Immigrant Service Provider Network</b>	<b>62</b>
<b>Iowa State University Extension - Marshall County</b>	<b>69</b>
<b>Iowa Valley Continuing Education</b>	<b>71</b>
<b>Iowa Valley Education &amp; Training Center</b>	<b>72</b>
<b>New Iowans Center/Migrant &amp; Seasonal Farm Workers Program</b>	<b>93</b>
<b>SATUCI (Substance Abuse Treatment Unit of Central Iowa)</b>	<b>105</b>

**DAY CARE (CHILDREN, YOUTH & ADULT)**

<b>CIRSI (Central Iowa Residential Services Inc.)</b>	<b>33</b>
<b>Community Y of Marshalltown</b>	<b>36</b>
<b>Iowa Department of Elder Affairs</b>	<b>66</b>
<b>Marshall County Child Care Services</b>	<b>80</b>

**DENTAL SERVICES**

Hawk-I Outreach (Healthy and Well Kids in Iowa) Insurance Program	54
Marshalltown School Dental Program	86
MICA (Mid-Iowa Community Action) Family Development Center	89
Primary Health, Inc.	97

**DISABLED (See Handicapped)**

**EDUCATION (APPLIES ONLY TO INSTITUTIONS OF LEARNING)**

Area Education Agency 267	09
Braille School of Iowa	18
Buena Vista University – Marshalltown Center	19
Career Development Center – Marshall County	23
Caring Connection	24
East Marshall Community School	44
GMG Elementary School	53
Individualized Resource Program	63
Iowa State University Extension Program – Marshall County	69
Iowa State University	69
Iowa Valley Community College District	70
Iowa Valley Continuing Education	71
Iowa Valley Education & Training Center	72
Marshalltown Community College (MCC)	81
Marshalltown Community School District	82
Step I & Step II: Effective Parenting/Teen Parent Program	108
Transition Alliance Program	112
West Marshall Community School	117

**EMERGENCY ASSISTANCE**

ACTS (Area Churches Together in Service)	01
American Red Cross, Iowa Rivers Chapter	08
Catholic Charities, Diocese of Des Moines, Iowa	25
Emergency Food Box, Inc.	45
Emergency Management Agency, Marshall County	46
Fire Department, Marshalltown	49
General Assistance, Marshall County	52
Helping Hands Furniture & Clothing Closet	56
House of Compassion	60
Marshall County Community Services	80
Marshalltown Medical & Surgical Center (MMSC)	84
MICA (Mid-Iowa Community Action) Family Development Center	89
Salvation Army	104
Veterans Affairs, Marshall County Office of	114

**EMPLOYMENT SERVICES**

Caring Connection	24
Easter Seals of Iowa	45
Foster Grandparent Program	51
Individualized Resource Program	63
Iowa Valley Community College District	70

Iowa Valley Continuing Education	71
Marshalltown Community College (MCC)	81
MIW, Inc. (Mid-Iowa Workshops, Inc.)	89
New Iowans Center/Migrant & Seasonal Farm Workers Program	93
Proteus, Inc.	98
Transition Alliance Program	112
Veterans Affairs, Dept. of	114
VISTA (Volunteers in Service to America)	115
Vocational Rehabilitation Services, Division of	115
Workforce Investment Training Programs (formerly JTPA)	119

**ENVIRONMENTAL SERVICES**

Boy Scouts of America, Mid-Iowa Council	17
Conservation Board, Marshall County	37
Safe Drinking Water Hotline	104

**FAMILY SERVICES**

Al-Anon	02
Big Brothers/Big Sisters of Marshall County	13
Birthright	14
Boy Scouts of America, Mid-Iowa Council	17
Camp Fire USA	20
Cancer Support Group/Patient Resource Center (Marshalltown)	22
Caring Connection	24
Catholic Charities, Diocese of Des Moines, Iowa	25
Central Iowa SAFEKIDS Coalition	27
Community Nursing Services	34
Community Y of Marshalltown	36
Compassionate Friends, Inc.	37
Dental Clinic, Marshalltown Community College	40
Department of Human Services (DHS), Marshall County	41
Fathers for Equal Rights	47
Hawk-i Outreach (Healthy and Well Kids in Iowa)	54
Housing Department – Rent Assistance Program	60
Huntington’s Disease Society of America – Iowa Chapter	61
Immigrant Service Provider Network	62
Iowa Concern Hotline	66
“Living with HIV” Program	77
Lutheran Services in Iowa	78
Make-A-Wish Foundation of Iowa	79
MICA (Mid-Iowa Community Action) Family Development Center	89
Nineline	94
Quakerdale of Marshalltown	99
Runaways (Parent Contact)	103
Salvation Army	104
Step I & Step II: Effective Parenting/Teen Parent Program	108
Stork’s Nest	109
Veteran’s Affairs, Dept. of	114

<b>Women, Infants, and Children (WIC) Program (See MICA)</b>	
<b>Youth &amp; Violence Committee, Inc., Marshall County</b>	<b>120</b>
<b>Youth &amp; Shelter Services of Marshall County</b>	<b>121</b>

**FINANCIAL ASSISTANCE**

<b>American Kidney Fund</b>	<b>08</b>
<b>Breast &amp; Cervical Cancer Early Detection Program (BCCEDP)</b>	<b>18</b>
<b>Caring Program for Children</b>	<b>25</b>
<b>Department of Human Services (DHS), Marshall County</b>	<b>41</b>
<b>Emergency Management Agency, Marshall County</b>	<b>46</b>
<b>Hawk-I Outreach (Insurance Program)</b>	<b>54</b>
<b>House of Compassion</b>	<b>60</b>
<b>Iowa Department of Elder Affairs</b>	<b>66</b>
<b>Marshalltown School Dental Program</b>	<b>86</b>
<b>Marshalltown Youth Foundation</b>	<b>87</b>
<b>MICA (Mid-Iowa Community Action) Family Development Center</b>	<b>89</b>
<b>Qwest Telephone Assistance Program (Linkup Iowa)</b>	<b>100</b>
<b>Social Security Administration, Marshall County</b>	<b>107</b>
<b>Workforce Investment Training Programs (formerly JTPA)</b>	<b>119</b>

**FINANCIAL MANAGEMENT**

<b>Consumer Credit Counseling Service of NE Iowa, Inc.</b>	<b>38</b>
<b>Iowa State University Extension – Marshall County</b>	<b>69</b>

**FOOD**

<b>ACTS (Area Churches Together in Service) (Albion)</b>	<b>01</b>
<b>Catholic Charities, Diocese of Des Moines, Iowa</b>	<b>25</b>
<b>Emergency Food Box, Inc.</b>	<b>45</b>
<b>General Assistance, Marshall County</b>	<b>52</b>
<b>Hawkeye Valley Area Agency on Aging – Marshall County Senior Services Center</b>	<b>55</b>
<b>House of Compassion</b>	<b>60</b>
<b>Meals on Wheels</b>	<b>87</b>
<b>Proteus, Inc.</b>	<b>98</b>
<b>Salvation Army</b>	<b>104</b>
<b>Self Help and Resource Exchange (SHARE)</b>	<b>105</b>
<b>Social Security Administration, Marshall County</b>	<b>107</b>

**GAMBLING ISSUES**

<b>Gamblers Hotline</b>	<b>51</b>
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**GRIEF SERVICES**

<b>Amanda the Panda</b>	<b>05</b>
<b>Compassionate Friends, Inc.</b>	<b>37</b>
<b>Hospice, Iowa River</b>	<b>59</b>
<b>Quakerdale of Marshalltown</b>	<b>99</b>

<b><u>HANDICAPPED/DISABLED</u></b>	
Area Education Agency 267	09
Association for Retarded Citizens (ARC)	11
Blind, American Foundation for the	14
Blind, Iowa Department for the	15
Braille School of Iowa	18
Camp Courageous of Iowa	20
Career Development Center – Marshall County	23
Cerebral Palsy Association	28
Child Health Specialty Clinics	30
CIRSI (Central Iowa Residential Services, Inc.)	33
Deaf Consumers	40
Developmental Disability Training	41
Downs Syndrome Society	44
Easter Seals of Iowa	45
Huntington’s Disease Society of America – Iowa Chapter	61
Individualized Resource Program	63
Iowa Compass	65
Iowa program for Assistive Technology/Info Tech	68
Lifeline	77
Lutheran Services in Iowa	78
Marshalltown Community School District	82
Marshalltown Municipal Transit	84
Mid Iowa Workshops, Inc. (MIW, Inc.)	89
Multiple Sclerosis Society, National – Iowa Chapter	90
Multiple Sclerosis Support Group	91
Protection & Advocacy Services, Iowa	97
Rehabilitation Education & Services Branch	101
Social Security Administration, Marshall County	107
Stroke Education & Support Group	110
Transition Alliance Program	112
United Cerebral Palsy Association of Michigan	112
Vocational Rehabilitation Services, Division of	115

**HEALTH SERVICES (EXCLUDING MENTAL HEALTH SERVICES)**

Better Breathers Club of Central Iowa	12
Breast & Cervical Cancer Early Detection Program (BCCEDP)	18
Cancer Support Group/Patient Resource Center	22
Caring Program for Children	25
Child Health Specialty Clinics	30
Childhood Lead Poisoning & Prevention	31
Community Nursing Service	34
Dental Clinic, Marshalltown Community College	40
Dial-A-Hearing Screening Test	42
First Nurse	50
Hawk-I Outreach (Healthy & Well Kids in Iowa) Insurance Program	54
Home Care Plus, MMSC	58
Hospice, Iowa River	59

Huntington’s Disease Society of America – Iowa Chapter	61
Iowa Department of Elder Affairs	66
Iowa Department of Public Health	67
Kidney Foundation of Iowa, National Lifeline	75
Marshalltown Community School District	77
Marshalltown Medical & Surgical Center (MMSC)	82
Marshalltown School Dental Program`	84
MedAssist Program	86
MICA (Mid-Iowa Community Action) Family Development Center	88
Multiple Sclerosis Society, National – Iowa Chapter	89
Primary Health, Inc.	90
Proteus, Inc.	97
Substance Abuse Treatment & Referrals	98
Susan G. Komen Alliance	111
Women’s Health & Education Center	111
Y-me National Breast Cancer Support Line	118
	119

**HISPANIC SERVICES, see IMMIGRANT SERVICES**

**HOUSING ASSISTANCE (SHELTER & FINANCIAL)**

General Assistance, Marshall County	52
Habitat for Humanity	54
House of Compassion	60
Housing Department – Rent Assistance Program	60
Marshall County Community Services	80
MICA (Mid-Iowa Community Action) Family Development Center	89
Salvation Army	104
Youth & Shelter Services of Marshall County	121

**HOTLINE INFORMATION (TOLL-FREE)**

AIDS Hotline	01
Alcohol Hotline	02
DOT Auto Safety Hotline	43
Gamblers Hotline	51
Insurance Hotline	64
Iowa Concern Hotline	66
Iowa State University	69
Nineline	94
Poison Center, Iowa	96

**HUMAN RIGHTS**

Fathers for Equal Rights	47
Iowa Department of Elder Affairs	66
Judicial Advocate Mental Health, Marshall County	74
Marshalltown High School Conflict Managers	83
Protection & Advocacy Services, Iowa	97

## **IMMIGRANT SERVICES**

<b>Blink or Link</b>	<b>16</b>
<b>Caring Connection</b>	<b>24</b>
<b>Catholic Charities, Diocese of Des Moines</b>	<b>25</b>
<b>Compassionate Friends, Inc.</b>	<b>37</b>
<b>Domestic violence Alternatives/Sexual Assault Center</b>	<b>43</b>
<b>Hispanic Ministry Office – St. Mary’s Catholic Church</b>	<b>57</b>
<b>Immigrant Service Provider Network</b>	<b>62</b>
<b>Iowa Valley Community College District</b>	<b>70</b>
<b>Iowa Valley Continuing Education</b>	<b>71</b>
<b>Iowa Valley Education &amp; Training Center</b>	<b>72</b>
<b>Lations en Accion de CCI</b>	<b>75</b>
<b>Marshalltown Community College</b>	<b>81</b>
<b>Marshalltown Community School District</b>	<b>82</b>
<b>New Iowans Center/Migrant &amp; Seasonal Farm Workers Program</b>	<b>93</b>
<b>Primary Health, Inc.</b>	<b>97</b>
<b>Proteus, Inc.</b>	<b>98</b>
<b>SATUCI (Substance Abuse Treatment Unit of Central Iowa)</b>	<b>105</b>
<b>Women’s Health &amp; Education Center</b>	<b>118</b>
<b>Youth &amp; Shelter Services of Marshall County</b>	<b>121</b>

## **INFORMATION & REFERRAL SERVICES**

<b>AIDS Hotline</b>	<b>01</b>
<b>Alcohol Hotline</b>	<b>02</b>
<b>Allergy &amp; Immunology, American Academy of</b>	<b>04</b>
<b>American Brain Tumor Association</b>	<b>06</b>
<b>American Foundation for Urologic Disease</b>	<b>06</b>
<b>American Heart Association</b>	<b>07</b>
<b>American Institute for Cancer Research</b>	<b>07</b>
<b>American Kidney Fund</b>	<b>08</b>
<b>Arson Hotline</b>	<b>10</b>
<b>Arthritis Foundation</b>	<b>10</b>
<b>Assistive Technology/Info Tech, Iowa Program for</b>	<b>11</b>
<b>Better Business Bureau</b>	<b>13</b>
<b>Blind, American Foundation for the</b>	<b>14</b>
<b>Blindness, National Society to Prevent</b>	<b>15</b>
<b>Boys Town National Hotline</b>	<b>17</b>
<b>Cancer Information Service – Iowa</b>	<b>21</b>
<b>Cancer Information Service – National</b>	<b>21</b>
<b>Cancer Society, American</b>	<b>22</b>
<b>Cancer Support Group/Patient Resource Center (Marshalltown)</b>	<b>22</b>
<b>Cerebral Palsy Association</b>	<b>28</b>
<b>Childhood Cancer – Candlelighters</b>	<b>31</b>
<b>Citizens Aide/Ombudsman</b>	<b>33</b>
<b>Cleft Palate Foundation</b>	<b>34</b>
<b>Consumer Credit Counseling Service of NE Iowa, Inc.</b>	<b>38</b>
<b>Consumer Product Safety Commission</b>	<b>38</b>
<b>Crime Victim Assistance Program</b>	<b>39</b>

<b>Cystic Fibrosis Foundation</b>	<b>39</b>
<b>Diabetes, American Association</b>	<b>42</b>
<b>Domestic Violence Alternatives/Sexual Assault Center</b>	<b>43</b>
<b>DOT Auto Safety Hotline</b>	<b>43</b>
<b>Easter Seals of Iowa</b>	<b>45</b>
<b>Epilepsy Foundation of America</b>	<b>46</b>
<b>Eye Care Project, National</b>	<b>47</b>
<b>Federal Election Commission</b>	<b>48</b>
<b>Federal Information Center</b>	<b>48</b>
<b>First Data Resources</b>	<b>49</b>
<b>First Nurse</b>	<b>50</b>
<b>Gamblers Hotline</b>	<b>51</b>
<b>General Accounting Fraud Task Force</b>	<b>52</b>
<b>General Assistance, Marshall County</b>	<b>52</b>
<b>Hawkeye Valley Area Agency on Aging – Marshall County Senior Services Center</b>	<b>55</b>
<b>Health Information Clearinghouse</b>	<b>55</b>
<b>Hearing Institute, Better</b>	<b>56</b>
<b>Hemophilia Foundation, National</b>	<b>57</b>
<b>Hispanic Ministry – St. Mary’s Catholic Church</b>	<b>57</b>
<b>Huntington’s Disease Society of America – Iowa Chapter</b>	<b>61</b>
<b>Immigrant Service Provider Network</b>	<b>62</b>
<b>Insurance Division of Iowa</b>	<b>64</b>
<b>Insurance Hotline</b>	<b>64</b>
<b>International Hearing Society</b>	<b>65</b>
<b>Iowa Concern Hotline</b>	<b>66</b>
<b>Iowa Department of Elder Affairs</b>	<b>66</b>
<b>Iowa Marrow Donor Program</b>	<b>68</b>
<b>Iowa State University Extension – Marshall County</b>	<b>69</b>
<b>Iowa Valley Education &amp; Training Center</b>	<b>72</b>
<b>IRS, Taxpayer Service Division</b>	<b>73</b>
<b>Judicial Advocate Mental Health, Marshall County</b>	<b>74</b>
<b>Leukemia Society of America</b>	<b>76</b>
<b>“Living with HIV” Program</b>	<b>77</b>
<b>March of Dimes</b>	<b>79</b>
<b>Marshall County Community Services</b>	<b>80</b>
<b>Marshalltown Public Library</b>	<b>85</b>
<b>Marshalltown READS – Literacy Project</b>	<b>86</b>
<b>Marshalltown School Dental Program</b>	<b>86</b>
<b>Medicare Part B</b>	<b>88</b>
<b>MICA (Mid-Iowa Community Action) Family Development Center</b>	<b>89</b>
<b>Multiple Sclerosis Society, National – Iowa Chapter</b>	<b>90</b>
<b>Multiple Sclerosis Support Group</b>	<b>91</b>
<b>National Bone Marrow Transplant</b>	<b>91</b>
<b>National Brain Tumor Foundation</b>	<b>92</b>
<b>National Marrow Donor Program</b>	<b>92</b>
<b>New Iowans Center/Migrant &amp; Seasonal Farm Workers Program</b>	<b>93</b>
<b>Orton National Dyslexia Association</b>	<b>94</b>
<b>Poison Center, Iowa</b>	<b>96</b>
<b>Pregnancy Hotline</b>	<b>96</b>
<b>Public Library, Marshalltown</b>	<b>85</b>
<b>Rare Diseases</b>	<b>100</b>

<b>Reye's Syndrome Foundation</b>	<b>102</b>
<b>RSVP Retired &amp; Senior Volunteers</b>	<b>102</b>
<b>SATUCI (Substance Abuse Treatment Unit of Central Iowa)</b>	<b>105</b>
<b>Spinal Cord Injury Association, National</b>	<b>107</b>
<b>Substance Abuse &amp; Treatment Referrals</b>	<b>111</b>
<b>Susan G. Komen Alliance</b>	<b>111</b>
<b>United Way, Marshalltown Area</b>	<b>113</b>
<b>US – Too Prostate Cancer Support</b>	<b>113</b>
<b>Women's Health &amp; Education Center</b>	<b>118</b>
<b>Y – Me National Breast Cancer Support Line</b>	<b>119</b>
<b>Youth &amp; Violence Committee, Inc., Marshall County</b>	<b>120</b>

### **INSURANCE INFORMATION**

<b>HAWK-i Outreach (Healthy &amp; Well Kids in Iowa)</b>	<b>54</b>
<b>MICA (Mid-Iowa Community Action Family Development Center)</b>	<b>89</b>
<b>SHIP (Senior Health Insurance Information Program)</b>	<b>106</b>

### **INTERPRETING SERVICES**

<b>Hispanic Ministry – St. Mary's Catholic Church</b>	<b>57</b>
<b>Immigrant Service Provider network</b>	<b>62</b>
<b>New Iowans Center/Migrant &amp; Seasonal Farm Workers Program</b>	<b>93</b>
<b>Primary Health, Inc.</b>	<b>97</b>

### **LEGAL SERVICES**

<b>Assistive Technology/Info Tech, Iowa Program for</b>	<b>11</b>
<b>Citizens Aide/Ombudsman</b>	<b>33</b>
<b>Crime Victim Assistance Program</b>	<b>39</b>
<b>Domestic Violence Alternatives/Sexual Assault Center</b>	<b>43</b>
<b>Hawkeye Valley Area Agency on Aging</b>	<b>55</b>
<b>Iowa Concern Hotline</b>	<b>66</b>
<b>Iowa Legal Aid</b>	<b>67</b>
<b>Judicial Advocate Mental Health, Marshall County</b>	<b>74</b>
<b>Juvenile Court Services, Marshall County</b>	<b>74</b>
<b>Lawyer Referral Service, Iowa State Bar Association</b>	<b>76</b>
<b>Protection &amp; Advocacy Services, Iowa</b>	<b>97</b>
<b>Volunteer Lawyers Project, Iowa State Bar Association</b>	<b>116</b>

### **LITERACY SERVICES**

<b>Iowa State University Extension – Marshall County</b>	<b>69</b>
<b>Iowa Valley Community College District</b>	<b>70</b>
<b>Marshalltown Community College (MCC)</b>	<b>81</b>
<b>Marshalltown Community School District</b>	<b>82</b>
<b>Marshalltown Public Library</b>	<b>85</b>
<b>Marshalltown READS – Literacy Project</b>	<b>86</b>

**MEDICAL SERVICES (See HEALTH SERVICES)**

**MENTAL HEALTH SERVICES**

Area Education Agency 267	09
Center Associates	26
Judicial Advocate Mental Health, Marshall County	74
Marshall County Community Services	80
Quakerdale of Marshalltown	99

**MIGRANT SERVICES (See also IMMIGRANT SERVICES)**

Catholic Charities, Diocese of Des Moines, Iowa	25
Hispanic Ministry – St. Mary’s Catholic Church	57
New Iowan Center/Migrant & Seasonal Farm Workers Program	93
Proteus, Inc.	98
Women’s Health & Education Center	118

**MILITARY - ACTIVE DUTY (EXCLUDING VETERANS) – See VETERANS**

American Red Cross, Iowa Rivers Chapter	08
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**PREGNANCY SERVICES**

Birthright	14
Catholic Charities, Diocese of Des Moines, Iowa	25
Marshalltown Medical & Surgical Center	84
Primary Health, Inc.	97
Step I & Step II: Effective Parenting/Teen Parent Program	108
Stork’s Nest	109
Women’s Health & Education Center	118

**PRENATAL SERVICES**

Primary Health, Inc.	97
Stork’s Next	109
Women’s Health & Education Center	118

**RECREATION (INCLUDING SUMMER PROGRAMS)**

Amanda the Panda	05
Boy Scouts of America, Mid-Iowa Council	17
Camp Courageous of Iowa	20
Camp Fire USA	20
Caring Connection	24
Central Iowa Art Association	26
Community Y of Marshalltown	36
Conservation Board, Marshall County	37

<b>Easter Seals of Iowa</b>	<b>45</b>
<b>Girl Scouts of Moingona Council</b>	<b>53</b>
<b>Hawkeye Valley Area Agency on Aging</b>	<b>55</b>
<b>Iowa Valley Continuing Education</b>	<b>71</b>
<b>Marshalltown Public Library</b>	<b>85</b>
<b>Marshalltown Youth Foundation</b>	<b>87</b>
<b>Parks and Recreation of Marshalltown</b>	<b>95</b>
<b>Salvation Army</b>	<b>104</b>
<b>Senior Citizens Center</b>	<b>106</b>

**REFUGEE SERVICES**

<b>Catholic Charities, Diocese of Des Moines, Iowa</b>	<b>25</b>
<b>Immigrant Service Provider Network</b>	<b>62</b>
<b>Refugee Services, Bureau of</b>	<b>101</b>

**SENIOR SERVICES (AGES 60+)**

<b>Breast &amp; Cervical Cancer Early Detection Program (BCCEDP)</b>	<b>18</b>
<b>Cancer Support Group/Patient Resource Center</b>	<b>22</b>
<b>Commission on Aging, Marshall County</b>	<b>32</b>
<b>Community Nursing Service</b>	<b>34</b>
<b>Community Y of Marshalltown</b>	<b>36</b>
<b>Consumer Credit Counseling Services of NE Iowa, Inc,</b>	<b>38</b>
<b>Dental Clinic, Marshalltown Community College</b>	<b>40</b>
<b>Fosster Grandparent Program</b>	<b>51</b>
<b>Hawkeye Valley Area Agency on Aging – Marshall County Senior Services Center</b>	<b>55</b>
<b>Insurance Division of Iowa</b>	<b>64</b>
<b>Iowa Department of Elder Affairs</b>	<b>66</b>
<b>Iowa Department of Public Health</b>	<b>67</b>
<b>Iowa Valley Continuing Education</b>	<b>71</b>
<b>Judicial Advocate Mental Health, Marshall County</b>	<b>74</b>
<b>Lifeline</b>	<b>77</b>
<b>Lutheran Services in Iowa</b>	<b>78</b>
<b>MICA (Mid-Iowa Community Action) Family Development Center</b>	<b>89</b>
<b>Qwest Telephone Assistance Program (Linkup Iowa)</b>	<b>100</b>
<b>Senior Citizens Center</b>	<b>106</b>
<b>SHIP (Senior Health Insurance Information Program)</b>	<b>106</b>
<b>Social Security Administration, Marshall County</b>	<b>107</b>

**SUBSTANCE ABUSE (ALCOHOL, DRUGS)**

<b>Al-anon</b>	<b>02</b>
<b>Alcohol Hotline</b>	<b>02</b>
<b>Alcoholics Anonymous/Alateen</b>	<b>03</b>
<b>Alcoholism &amp; Drug Hotline</b>	<b>03</b>
<b>Children &amp; Families of Iowa</b>	<b>32</b>
<b>Iowa Substance Abuse Information Center</b>	<b>70</b>
<b>MADD (Mothers Against Drunk Drivers)</b>	<b>78</b>
<b>SATUCI (Substance Abuse Treatment Unit of Central Iowa)</b>	<b>105</b>
<b>Substance Abuse &amp; Treatment Referrals</b>	<b>111</b>

## **SUPPORT GROUPS**

<b>Al-Anon</b>	<b>02</b>
<b>Alcoholics Anonymous/Alateen</b>	<b>03</b>
<b>Alzheimer’s Association, Greater Iowa Chapter</b>	<b>04</b>
<b>Alzheimer’s Support Group</b>	<b>05</b>
<b>Amanda the Panda</b>	<b>05</b>
<b>Area Education Agency 267</b>	<b>09</b>
<b>Better Breathers Club of Central Iowa</b>	<b>12</b>
<b>Cancer Support Group/Patient Resource Center (Marshalltown)</b>	<b>22</b>
<b>Caring Connection</b>	<b>24</b>
<b>Childhood Cancer – Candlelighters</b>	<b>31</b>
<b>Children &amp; Families of Iowa</b>	<b>32</b>
<b>Compassionate Friends, Inc.</b>	<b>37</b>
<b>Domestic Violence Alternatives/Sexual Assault Center</b>	<b>43</b>
<b>Hospice, Iowa River</b>	<b>59</b>
<b>Huntington’s Disease Society of America – Iowa Chapter</b>	<b>61</b>
<b>Kidney Foundation of Iowa, National</b>	<b>75</b>
<b>Latinos en Accion de CCI</b>	<b>75</b>
<b>“Living with HIV” Program</b>	<b>77</b>
<b>Marshalltown High School Support Groups</b>	<b>83</b>
<b>Multiple Sclerosis Society, National – Iowa Chapter</b>	<b>90</b>
<b>Multiple Sclerosis Support Group</b>	<b>91</b>
<b>National Brain Tumor Foundation</b>	<b>92</b>
<b>Step I &amp; Step II: Effective Parenting/Teen Parent Program</b>	<b>108</b>
<b>Stroke Education &amp; Support Group</b>	<b>110</b>
<b>US – Too Prostate Cancer Support</b>	<b>113</b>

## **SUPPORT SERVICES (EXCLUDING SUPPORT GROUPS)**

<b>Amanda the Panda</b>	<b>05</b>
<b>Birthright</b>	<b>14</b>
<b>Boy Scouts of America, Mid-Iowa Council</b>	<b>17</b>
<b>Center Associates</b>	<b>26</b>
<b>Child Health Specialty Clinics</b>	<b>30</b>
<b>Children &amp; Families of Iowa</b>	<b>32</b>
<b>Habitat for Humanity</b>	<b>54</b>
<b>Hospice, Iowa River</b>	<b>59</b>
<b>Iowa Department of Elder Affairs</b>	<b>66</b>
<b>Juvenile Court Services, Marshall County</b>	<b>74</b>
<b>Kidney Foundation of Iowa, National</b>	<b>75</b>
<b>Lifeline</b>	<b>77</b>
<b>Marshalltown High School Conflict Managers</b>	<b>83</b>
<b>Proteus, Inc.</b>	<b>98</b>
<b>Step I &amp; Step II: Effective Parenting/Teen Parent Program</b>	<b>108</b>
<b>Stork’s Nest</b>	<b>109</b>
<b>Youth &amp; Violence Committee, Inc., Marshall County</b>	<b>120</b>

**TAX ASSISTANCE SERVICES**

Marshalltown Public Library	85
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**TRANSLATING SERVICES (SEE INTERPRETING SERVICES)****TRANSPORTATION (INCLUDING MEDICAL)**

Angel Flight Central	09
Easter Seals of Iowa	45
General Assistance, Marshall County	52
Hawkeye Valley Area Agency on Aging	55
“Living with HIV” Program	77
Marshalltown Municipal Transit	84
Marshalltown School Dental Program	86
Peopleride	95

**UTILITY ASSISTANCE (HEAT, TELEPHONE, ELECTRICITY)**

General Assistance, Marshall County	52
House of Compassion	60
Marshall County Community Services	80
MICA (Mid-Iowa Community Action) Family Development Center	89
Qwest Telephone Assistance Program (Linkup Iowa)	100
Salvation Army	104

**VETERANS - DISCHARGED (EXCLUDING ACTIVE MILITARY)**

Iowa Veterans Home	73
Veterans Affairs, Dept. of	114
Veterans Affairs, Marshall County Office	114

**VOLUNTEER OPPORTUNITIES**

American Red Cross, Iowa River Chapter	08
Big Brothers/Big Sisters of Marshall County	13
CIRSI	33
Community Service Network	35
Community Y of Marshalltown	36
Foster Grandparent Program	51
House of Compassion	60
Iowa Valley Education & Training Center	72
Iowa Veterans Home	73
Lutheran Services in Iowa	78
Marshalltown Community School District	82
RSVP (Retired and Senior Volunteers)	102
SHIIP (Senior Health Insurance Information Program)	106
United Way, Marshalltown Area	113
VISTA (Volunteers in Service to America)	115

## **YOUTH SERVICES**

<b>Alcoholics Anonymous/Alateen</b>	<b>03</b>
<b>American Red Cross, Iowa River Chapter</b>	<b>08</b>
<b>Area Education Agency 267</b>	<b>09</b>
<b>Association for Retarded Citizens (ARC)</b>	<b>11</b>
<b>Big Brothers/Big Sisters of Marshall County</b>	<b>13</b>
<b>Blink or Link</b>	<b>16</b>
<b>Boy Scouts of America, Mid-Iowa Council</b>	<b>17</b>
<b>Braille School of Iowa</b>	<b>18</b>
<b>Camp Fire USA</b>	<b>20</b>
<b>Cancer Support Group/Patient Resource Center (Marshalltown)</b>	<b>22</b>
<b>Caring Connection</b>	<b>24</b>
<b>Center Associates</b>	<b>26</b>
<b>Child Find</b>	<b>29</b>
<b>Child Help USA</b>	<b>30</b>
<b>Childhood Cancer – Candlelighters</b>	<b>31</b>
<b>Community Y of Marshalltown</b>	<b>36</b>
<b>Dental Clinic, Marshalltown Community College</b>	<b>40</b>
<b>East Marshall Community School</b>	<b>44</b>
<b>Easter Seals of Iowa</b>	<b>45</b>
<b>Girl Scouts of Moingona Council</b>	<b>53</b>
<b>Hawk-I Outreach (Healthy &amp; Well Kids in Iowa)</b>	<b>54</b>
<b>Immigrant Service Provider Network</b>	<b>62</b>
<b>Iowa State University Extension – Marshall County</b>	<b>69</b>
<b>Juvenile Court Services, Marshall County</b>	<b>74</b>
<b>Lutheran Services in Iowa</b>	<b>78</b>
<b>Make-A-Wish Foundation of Iowa</b>	<b>79</b>
<b>Marshalltown Community School District</b>	<b>82</b>
<b>Marshalltown High School Conflict Managers</b>	<b>83</b>
<b>Marshalltown High School Support Groups</b>	<b>83</b>
<b>Marshalltown Public Library</b>	<b>85</b>
<b>Marshalltown Youth Foundation</b>	<b>87</b>
<b>Nineline</b>	<b>94</b>
<b>Quakerdale of Marshalltown</b>	<b>99</b>
<b>Runaway Hotline, National</b>	<b>103</b>
<b>Salvation Army</b>	<b>104</b>
<b>SATUCI (Substance Abuse Treatment Unit of Central Iowa)</b>	<b>105</b>
<b>Step I &amp; Step II: Effective Parenting/Teen Parent Program</b>	<b>108</b>
<b>West Marshall Community School</b>	<b>117</b>
<b>Women’s Health &amp; Education Center</b>	<b>118</b>
<b>Workforce Investment Training Programs (formerly JTPA)</b>	<b>119</b>
<b>Youth &amp; Violence Committee, Inc., Marshall County</b>	<b>120</b>
<b>Youth &amp; Shelter Services, Marshall County</b>	<b>121</b>